



Limited Warranty for Visel PV modules

1 Limited Product Warranty - Five (5) Year Repair, Replacement or Refund

Visel Placas SL warrants its Photovoltaic modules to be free from defects in materials and workmanship under normal application, installation, use and service conditions. If the PV-modules fail to conform to this warranty, then for a period ending sixty (60) months from date of sale to the original end-customer ("the Customer"), Visel Placas SL will, at its option, either repair or replace the product, or refund the purchase price as paid by the Customer ("Purchase price"). The repair or replacement or refund remedy shall be the sole and exclusive remedy provided under the limited Product warranty and shall not extend beyond the sixty (60) month period set forth herein. This limited Product Warranty does not warrant a specific power output, which shall be exclusively covered under clause 2 hereinafter ("Limited Peak Power Warranty.")

2 Limited Peak Power Warranty

2.1 12 years

If, within twelve (12) years from date of sale to the Customer any PV-modules exhibits a power output less than 90% of the minimum Peak Power¹ as specified at the date of delivery in Visel Placas SL Product Information Sheet, provided that such loss in power is determined by Visel Placas SL (at its sole and absolute discretion) to be due to defects in material or workmanship, Visel Placas SL will replace such loss in power by either providing to the Customer additional PV-modules to make up such loss in power, or by replacing the defective PV module(s), or by refunding the Purchase Price taking into account a yearly depreciation of ten (10%) of the Purchase Price, at the option of Visel Placas SL.

VISEL PLACAS, S.L.

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2.2 25 years

If, within a period of twenty-five (25) years from date of sale to the Customer any PV-modules exhibits a power output less than 80% of the minimum Peak Power, provided that such loss in power is determined by Visel Placas SL (at its sole and absolute discretion) to be due to defects in material or workmanship, Visel Placas SL will replace such loss in power by either providing to the Customer additional PV-modules to make up such loss in power, or by replacing the defective PV-modules, or by refunding the Purchase Price taking into account a yearly depreciation of seven (7%) for the first 10 years and two (2%) thereafter, of the Purchase Price, at the option of Visel Placas SL.

The remedies set forth in this clause 2 shall be the sole and exclusive remedies provided under the Limited Peak Power Warranty.

3 Exclusions and limitations

3.1 Warranty claims must in any event be filled within the applicable Warranty period.

3.2 The limited Warranties do not apply to any PV-modules, which in Visel Placas SL absolute judgment have been subjected to:

- Misuse, abuse, neglect or accident;
- Alteration, improper installation or application;
- Non-observance of Visel Placas SL installation-users and maintenance instructions;
- Repair or modifications by someone other than an approved service technician;
- Power failure surges, lightning, flood, fire, accidental breakage or other events outside Visel Placas SL control.

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3.3 The limited Warranties do not cover any transportation costs for return of the PV-modules, or for reshipment of any repaired or replaced PV-modules, or cost associated with installation, removal or reinstallation of the modules.

3.4 Warranty claims will not be honoured if the type or serial number of the PV-modules have been altered, removed or made illegible.

4 Obtaining Warranty Performance

If the Customer feels he/she has a justified claim covered by this limited Warranty, he/she must immediately notify (a) the dealer, who sold the PV-modules, or (b) any authorized Visel Placas SL distributor, of the claim in writing, or (c) send such notification directly to Visel Placas SL.

Together with the notification, the Customer shall enclose evidence of the date of sale on where the Solar Products were purchased. If applicable, the Customer's dealer or distributor will give advice on handling the claim. If further assistance is required, the Customer is invited to write to Visel Placas SL for instructions; the return of any PV-modules will not be accepted unless Visel Placas SL has given prior written authorization.

5 Disputes

The Customer may bring no action, regardless of form, arising out or in anyway connected with this limited Warranty, more than one (1) year after the causes of action has accrued.

-“Peak Power” is the power in watt peak that a PV- module generates in its maximum power point.

-Visel Placas SL solar measurements are as follows: (a) light spectrum of AM 1.5, (b) an irradiation of 1,000W per m² and (c) a cell temperature of 25 degree Celsius.

-The measurements are carried out in accordance with IEC61215 as tested at the junction box terminals per the calibration and testing standards of Visel Placas SL valid at the date of manufacture of the PV-modules.

-Visel Placas SL calibration standards shall be in compliance with the standards applied by international institutions accredited for this purpose.

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